

### Albana Lame & David Colbert, Co-Chairs

## **Quality Improvement Committee Agenda**

Thursday, September 2, 2021 12:00pm – 2:00pm ZOOM Video Teleconference

# To Join Zoom Meeting from your computer/laptop or tablet

https://us02web.zoom.us/j/88562090966?pwd=WUhLSEd4SHBIOE9lSmVBaTM5UGtOdz09

## To join via Cell Phone/Telephone:

Dial (929) 205-6099 Meeting ID: 885 6209 0966 Password: 735353

- 1. Moment of Silence
- 2. Welcome and Introductions
- 3. Co-Chair Announcements
- 4. Approval of June 3, 2021 Meeting Minutes
- 5. New/Old Business
  - Review Quality Improvement Committee Activity Timeline
  - Review and Update Service Standards
  - Review Data Requested by SPA to Inform the PSRA Process and/or Needs Assessments
  - Review QM Reports from Recipient's Office
  - Review Quality Assurance Site Visit Results this is on hold
- 6. Recipient's Office Report
- 7. Unresolved Parking Lot Items None
- 8. Announcements
- 9. Adjournment

# **Upcoming Planning Council Meetings:**

- Strategic Planning & Assessment Thursday, October 7<sup>th</sup>, 9:30am 12:00pm
- Quality Improvement Thursday, October 7<sup>th</sup>, 12:00pm 2:00pm
- Executive Committee Friday, October 15<sup>th</sup>, 9:30am 10:30am
- Membership Finance -Friday, October 15<sup>th</sup>, 10:30am 11:30am
- Planning Council Friday, October 15<sup>th</sup>, 12:00pm 2:00pm

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Meetings are open to the public—including representatives from the media and the press. Public Participants may express their opinions during three segments of the monthly meetings: during Public Comment Sections and Announcements. All meetings are digitally recorded for the accuracy of the information presented per the Planning Council's Digital Recording Policy.

