Christine Romanik & Albana Lame, Co-Chairs

Quality Improvement Meeting Minutes

Meeting Date: Thursday, January 3, 2019

Start Time: 12:03 pm End Time: 1:33 pm

Location: Burrough's Community Center

Presiding Chair: Christine Romanik **Recorder:** Sara Seaburg

Summary of Committee Business Votes

Approval of Minutes from November 1, 2018 meeting

Council Member Assignments

- Attend Committee/Council meetings as outlined in the Council Bylaws
- Provide ideas for 2018 PCAT for the Quality Improvement Committee

(1.0) Moment of Silence

Christine called the meeting to order at 12:03 pm. A moment of silence was observed in recognition of all who have been affected by HIV/AIDS.

(2.0) Welcome and Introduction

All participants introduced themselves.

(3.0) Co-Chair Announcements

There were none

(4.0) Approval of November 1, 2018 QI Meeting Minutes

A motion to approve the November 1, 2018 committee minutes was made by Roberta Stewart and Albana Lame seconded it.

For: (2) Stewart, Cisneros

Against: (0)

Abstain: (3) Romanik, Lame, Radocchia

(5.0) New Business/Old Business

Review Substance Abuse Outpatient Service Standard

We are going to wait until all monitoring visits are completed within our EMA to review service standards. They should be completed late summer.

New Monitoring Visits Protocol

Staff presented the upcoming monitoring visits protocol that will be conducted for regions 2, 4 and 5 and the process that will take place. This will be a new process that will occur quarterly for each region and much of it is done online.

Review Updates to the AAM Tool

We are also waiting to review the AAM tool until site visits are completed to ensure updates are made accurately.

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(6.0) Part A Office Report

Tom Butcher gave the following report:

- 1. They are working on new RFPs.
- 2. They are also hiring a new staff person and are hopeful to find someone soon.
- 3. They have 7 contract amendments to be completed.
- 4. They are preparing for QI site visits from CR and ensuring all materials are ready.

(7.0) Unresolved Parking Lot Items

| ITEM | STATUS |
|--------------------------------------|---------------------------------------------------------------------------|
| Develop a client satisfaction survey | 10/4: Joanne and Inthiany are going to work on this and have a 1st |
| | draft in January. 1/3: They will present their 1st at February's meeting. |

(8.0) Announcements

• The next Quality Improvement meeting is February 7, 2019 from 12:00pm – 2:00pm (Burrough's Community Center).

Quality Improvement Committee Attendance 2019

| | Planning Council Member | Jan | Feb | Mar | Apr | May | June | Aug | Sept | Oct | Nov |
|-----|-----------------------------------|-----|-----|-----|-----|-----|------|-----|------|-----|-----|
| 1. | Inthiany Ardila | A | | | | | | | | | |
| 2. | Max Cisneros | X | | | | | | | | | |
| 3. | Cassandra Cokley | Α | | | | | | | | | |
| 4. | Christopher Cole PC Co-Chair | Α | | | | | | | | | |
| 5. | Loreen Cuiman | Α | | | | | | | | | |
| 6. | Sabrina Delgado | Α | | | | | | | | | |
| 7. | Thomas Evans | Α | | | | | | | | | |
| 8. | Heather Garofalo | Α | | | | | | | | | |
| 9. | Lauren Gau | Α | | | | | | | | | |
| 10. | Lisa Gluz | Α | | | | | | | | | |
| 11. | Heidi Jenkins | Α | | | | | | | | | |
| 12. | Albana Lame Co-Chair | Х | | | | | | | | | |
| 13. | Clara Langley | Α | | | | | | | | | |
| 14. | Joanne Montgomery | Α | | | | | | | | | |
| 15. | Raphael Muniz | Α | | | | | | | | | |
| 16. | Richard Radocchia | Х | | | | | | | | | |
| 17. | Christine Romanik Co-Chair | Х | | | | | | | | | |
| 18. | Roberta Stewart PC Co-Chair | Х | | | | | | | | | |
| 19. | Charlotte Teel | Α | | | | | | | | | |
| | Ryan White Office | Х | | | | | | | | | |
| | Planning Council Staff | Х | | | | | | | | | |
| | % of Council present: | 26% | | | | | | | | | |

Guests: Sara Burns, Christina Rizk, Tequetta Valeriano, Sarah Lewis-Stowe