New Haven / Fairfield Counties EMA

Ryan White Part A Planning Council

Christine Romanik & Albana Lame, Co-Chairs

Quality Improvement Committee Agenda

Thursday, February 7, 2019 12:00pm – 2:00pm Burrough's Community Center 2470 Fairfield Ave Bridgeport, CT (203) 334-0293

- Moment of Silence
- Welcome and Introductions
- 3. Co-Chair Announcements
- 4. Approval of January 3, 2019 Meeting Minutes
- 5. New/Old Business
 - Review 2018 Monitoring Process for Regions 2, 4 & 5
 - Review Client Satisfaction Survey
 - Review Scope of Work for Next Year
- 6. Ryan White Office Report
- 7. Unresolved Parking Lot Items

| ITEM | STATUS |
|--------------------------------------|---|
| Develop a client satisfaction survey | 10/4 – Joanne and Inthiany will begin this and present in January |

- 8. Announcements
- The next Quality Improvement Committee meeting will be held on Thursday, March 7, 2019 at 12:00pm
 - 9. Adjournment

All meetings are digitally recorded for the accuracy of the information presented. The actions of these recordings will fall within the policy approved by the Planning Council on June 12, 2015.

